

# VIRGIN AUSTRALIA'S SPORTS BAGGAGE ALLOWANCE

A SEAMLESS TRAVEL EXPERIENCE



Virgin Australia is a proud supporter of Australian sport. A new baggage allowance and service for players and members of sporting organisations will ensure a seamless travel experience.

Individual travellers can now access a generous 32kg of checked baggage across 2 pieces of baggage when travelling domestically within Australia.\*

## How to book

Once you have booked a domestic flight with Virgin Australia, note your booking reference number.

1. Email [sport@virginaustralia.com](mailto:sport@virginaustralia.com) with your booking reference number and advise your sporting organisation or club and the sporting event that you are travelling to (please provide you membership number where appropriate).
2. For group bookings of 10 or more guests, please contact Group Sales on 13 67 00 or email [groupsales@virginaustralia.com](mailto:groupsales@virginaustralia.com)

Virgin Australia encourages eligible individuals to book flights via your current travel provider or travel agent.

In the event that booking via a travel agent is not an option, bookings can be made via our website [www.virginaustralia.com](http://www.virginaustralia.com).

## Eligibility

To be eligible for Virgin Australia's sports baggage allowance, travellers must meet at least one of the following criteria:

- Team members, athletes, managers or support staff travelling to/from a sporting event
- Members of a registered sporting club or recognised sporting team travelling to/from a sporting event
- Financial members of a registered sporting association or club travelling to/from a sporting event
- All requests must be made via email to [sport@virginaustralia.com](mailto:sport@virginaustralia.com) a minimum of three business days prior to travel.



\*Terms and conditions apply. No one piece of baggage can weigh more than 32kg while dimension limits also apply – please refer to [www.virginaustralia.com/](http://www.virginaustralia.com/) baggage for more information. Virgin Australia cannot guarantee that checked baggage or excess baggage will be uplifted as this is subject to aircraft loads. Requests to obtain sport industry baggage must be made via email at least three or more business days prior to departure. If you expect to exceed the baggage allowance, you may pre-purchase additional baggage. A charge will apply at the airport for any pieces in excess of pre-purchased or included baggage allowances. Sport Baggage allowance is permitted on Virgin Australia operated domestic services only and is not applicable to VA coded flights operated by partner airlines. Any booking of 10 or more guests should be completed through the standard Business Events and Groups bookings process, and will not be subject to the guidelines above, but rather will be subject to our Sporting Terms and Conditions to which reference must be made. For Velocity Platinum or Gold members and Business Class guests, you can either request the sport baggage allowance or your status baggage allowance. Individuals travelling on Virgin Australia Regional Airlines (VARA) network must flag their travel destinations when requesting the sport baggage allowance as aircraft types operating those routes (ATR, F100, E190) have less capacity to uplift equipment. Should you require further assistance, please contact Virgin Australia Business Events and Groups on 13 67 00, between 0730 and 1700 EST, Monday to Friday.